讲座目的:

• 关于学科研究的知识架构
• 论文撰写中认识检索策略
• 信息的获取和处理的方法
讲座内容

1. 资源介绍
2. 检索功能
3. 检索结果
知识发现的路径？及更多……
知识发现工具 - Summon

基于馆内印本和电子资源的整体挖掘
各类型信息资源
定位到各全文平台获取
拓展到全球知识库
Selecting Competitive Tactics: Try a Strategy Map

Terence A. Oliwa
Diana L. Day
Wayne S. DeSarbo
The Wharton School

When developing strategy, a manager considers how various tactics will affect short-term performance and broad strategic direction. The skilled manager keeps those factors in mind and, simultaneously, gauges what the competition is up to. The authors describe a mapping technique that will help managers do just that. Not only does the technique provide an accessible measure of relative competitive standing, but it also allows managers to simulate tactic
为什么要用数据库
使用数据库目的？

The promise of educational neuroscience: Comment on Bowers (2016)

1. White matter alterations in infants at risk for developmental dyslexia
Langer, Nicolas; Pysakhovich, Barbara; Zuk, Jennifer; Drottar, Marie; Silva, Danielle D, et al. Cerebral Cortex Vol. 27, Iss. 2, (Feb 2017): 1027-1036.
Cited by (10) References (30) Abstract/Details

2. The practical and principled problems with educational neuroscience
Cited by (25) References (115) Abstract/Details Full text Full text - PDF (190 KB)

3. Achievement gap in reading is present as early as first grade and persists through adolescence
Ferrer, Emilio; Shaywitz, Bennett A; Holahan, John M; Marchione, Karen E; Michaels, Reissa; et al.

4. Prediction as a humanitarian and pragmatic contribution from human cognitive neuroscience
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5. Plasticity in Developing Brain: Active Auditory Exposure Impacts Prelinguistic Acoustic Mapping

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例如选文章：Patterns of Harmful Alcohol Consumption among Truck Drivers: Implications for Occupational Health and Work Safety from a Systematic Review and Meta-Analysis

and/or abstract, the full text of the study was examined (Table 1).

<table>
<thead>
<tr>
<th>Search Strategy Item</th>
<th>Search Strategy</th>
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</thead>
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<tr>
<td>Databases</td>
<td>PubMed/MEDLINE (NLM), Scopus, SciVerse ScienceDirect, Science Citation Index Expanded and Social Sciences Citation Index from ISI/Web of Science, ProQuest Research Library, ABI/INFORM, CBCA, via the UNO per TUTTI Primo Central (Ex Libris) platform</td>
</tr>
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</tr>
<tr>
<td>Time filter</td>
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<td>Keywords</td>
<td>(truckers OR truck drivers OR lorry OR commercial vehicles OR heavy vehicles OR long vehicles OR trucking industry OR haul transport) AND (alcohol OR ethanol)</td>
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<tr>
<td>Exclusion criteria</td>
<td>Editorial, letter to the editor, commentary, review; original article focusing on selected subgroups of truck drivers</td>
</tr>
<tr>
<td>Target journals</td>
<td>Accident Analysis and Prevention; American Journal of Industrial Medicine; Applied Ergonomics; Ergonomics; Health and Place; Human Factors; International Archives of Occupational and Environmental Health; International Journal of Environmental Research and Public Health; International Journal of Heavy Vehicle Systems; International Journal of Industrial Ergonomics; Journal of Occupational and Environmental Medicine; Journal of Occupational Health; La Medicina del Lavoro/Medicine, Health and Working Life; Occupational and Environmental Medicine; Proceedings of the Human Factors and Ergonomics Society; Safety and Health at Work; Safety Science; Scandinavian Journal of Work, Environment and Health; Traffic Injury Prevention; Transportation Research Part F Traffic Psychology and Behavior; Transportation Research Record; Workplace Health and Safety</td>
</tr>
</tbody>
</table>
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Inconsistencies between Academic E-book Platforms: A Comparison of Metadata and Search Results


Gabrielle Wiersma (Associate Professor • Head, Collection Development at University of Colorado Boulder), she is the subject specialist for Economics, General Reference, and General Collections. Wiersma’s research focuses on library collection management and assessment. She is interested in innovative acquisition models and collection analysis tools.

In that issue, Deborah Lenaes compares content and sales models for four major e-book aggregators: ebrary, E-Book Library, MyiLibrary, and EBSCO eBooks. Cris Ferguson describes content, pricing models, and platform functionality in terms of digital rights management (DRM), which provides copyright protection for electronic media. Mark Johnson presents an overview of university press e-book platforms and discusses the position of these presses within the market. Trey Shelton, Tara Cataldo, and Amy Buhler compare content, sales models, user features, administrative tools, and DRM. They additionally describe some of the user features that are not standardized across platforms,
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The Politics of Survival: Peirce, Affectivity, and Social Criticism
Trout, Lara  Fordham University Press  2019
ISBN: 9780823232956, 9780823232970
系列: American Philosophy Ser.

How can sincere, well-meaning people unintentionally perpetuate discrimination based on race, sex, sexuality, or other sociopolitical factors? To address this question, Lara Trout engages a neglected dimension of Charles S. Peirce's philosophy of human embodiment in order to highlight the compatibility...

可用

Essential Indonesian Phrasebook & Dictionary: Speak Indonesian with Confidence! (Revised and Expanded)
Nugraha,Iskandar; Ingham, Katherine; 以及更多  Tuttle Publishing  2019
ISBN: 9780804842464, 9781462913381
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220多万篇全文
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451万博硕论文记录

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<td>其他</td>
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美国 58.94%
中国 9.51%
英国 17.17%
加拿大 8.62%
德国 2.41%
法国 1.09%
爱尔兰 0.57%
瑞典 0.54%
其他 1.16%
### PQDT 全文论文国家/地区分布

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2-1 检索策略 – 目的

目的：获取全面且准确的信息

Table 1 Search terms for competence and CSR/sustainability

<table>
<thead>
<tr>
<th>Set</th>
<th>Search terms in ‘Title’ and ‘Topic’ fields</th>
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<tbody>
<tr>
<td>Competence</td>
<td>Competenc* OR Skill? OR Attitud* OR Knowledge OR Know-how OR ‘Job requirement*’ OR Proficienc* OR Experience* OR ‘Behavior* criteria’ OR Qualification? OR power OR abilit* OR expertise OR readiness OR aptitude? OR dexterity* OR facult* OR capabilit* OR efficac* OR forc* OR strength OR capac* OR efficien* OR susceptibilit* OR cleverness OR energy OR talent? OR cogene*</td>
</tr>
<tr>
<td>CSR/</td>
<td>AND ‘Corporate social responsibilit*’ OR csr OR ‘Social consciousness’ OR ‘Organis?tional social responsibilit*’ OR ‘Corporate social performance*’ OR csp OR ‘Corporate citizenship’ OR ‘Good corporate governance*’ OR ‘Ethical organis<em>ation</em>’ OR ‘Inclusive organis<em>ation</em>’ OR ‘Civil organis<em>ation</em>’ OR ‘Organis?tional moral philosophy’ OR ‘Organis?tional societal responsibilit*’ OR ‘Organis?tional moral obligation*’ OR ‘Corporate social responsiveness’ OR ‘Corporate public responsibilit*’ OR ‘Business ethic*’ OR ‘Corporate social investment?’ OR ‘Triple* bottom*’ line OR ‘Social action?’ OR ‘Public policy’ OR ‘Public policies’ OR ‘Stakeholder management’ OR ‘Social license’ OR Sustainab*</td>
</tr>
<tr>
<td>sustainability</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>AND Language = (English) and Document type = all document types* AND Year of Publication = 2000-present</td>
</tr>
</tbody>
</table>

Materials and Methods

Our first step was to perform a literature review in order to determine the individual CSR-related competencies that have been reported in the scientific literature. This research method uses a reproducible, transparent procedure to identify the sources that will be included in the review and to evaluate what is currently known and reported regarding a certain issue (Fink 2010). The Web of Science database was used as our bibliographic source, as it covers scientific articles from a broad range of scientific disciplines, thus ensuring that the search was sufficiently comprehensive.
检索策略实现的方式：检索三要素

检索策略构成三要素
• 词+算符+字段
• 三个要素影响检准和检全

算符、字段可在线获取
• ProQuest平台上有众多数据库，各数据库的检索字段有可能不同
2-2 基本检索 – 全面获取

从一个课题认识检索：Business process performance measurement

常见检索方法：Business process performance measurement
准确性？
全面性？

4个单词的逻辑与
词的拓展：检索结果、综述/系统性分析文献等
## Table 2  The structured literature review protocol for this study, based on Boellt and Cecez-Kecmanovic (2015)

<table>
<thead>
<tr>
<th>Protocol elements</th>
<th>Translation to this study</th>
</tr>
</thead>
</table>
| 1/Research question | RQ1. What is the current state of the research on business process performance measurement?  
RQ2. Which indicators, measures and metrics are used or mentioned in the current literature related to business process performance? |
| 2/ Sources searched | Web of Science database (until November 2015) |
| 3/Search terms | Combining “business process**” and “performance indicator**”/“performance metric**”/“performance measurement**” |
| 4/Search strategy | Different search queries, with keywords in topic and title (Table 3) |
| 5/Inclusion criteria | Include only papers containing a combination of search terms, defined in the search queries  
Include only papers indexed in the Web of Science from all periods until November 2015  
Include only papers written in English |
| 6/Exclusion criteria | Exclude unrelated papers, i.e., if they do not explicitly claim addressing the measurement of business process performance |
| 7/Quality criteria | Only peer-reviewed papers are indexed in the web of science database |
write up.

Each of the proposed steps is briefly described in the next sections, except the step “write up.”

2.2.1 Describing the literature retrieval process. We conducted a search using the scientific databases EBSCO, Emerald, ProQuest, AISel and WISO and the following search term as well as its German translation:

(Study OR Questionnaire OR Survey OR Empirical OR Status Quo OR Sample OR Interview).

Through the first part of the search term we intended to find papers focussing on BPM, BPO or on BPM-related topics while through the second one we intended to remove non-empirical work. As far as possible, the fields title, abstract and keywords were searched but since not all databases allow searching these fields, modifications in the search fields were necessary (see the Appendix). The search was conducted in October 2012. As suggested by Jessen et al. (2011) we read the
从一个课题认识检索：Business process performance measurement

课题解析，修改策略
（“Business Process*” or “Process* Manage*” or “Process* Orientation”）
and （"performance measure*" or "performance indicator*" or "performance metric*"）
THE ROLE OF PROCESS PERFORMANCE MEASUREMENT IN BPM ADOPTION OUTCOMES IN CROATIA
Vukacic, Vesna Bosilj; Clevan, Ljubica Milanovic; Susa, Dalija.

Process ownership, process performance measurement and firm performance
定义字段
通常综述/系统性分析对应标题、文摘；
注：主题是控词，可查词库
继续提升准确
命令行检索 – 按需获取

命令行检索

检索字段:

选择运算符: 1
选择字段: 1

Ti,ab(("Business Process*" OR "Process* Manage*" OR "Process* Orientation") AND ("performance measure*" OR "performance indicator*" OR "performance metric*") and (ti(review) or ab,ft((systematic* or literature*) near/3 review)))
基于需求的命中文献

Promotion and evolution of sustainability performance measurement systems from a perspective of business process management
Silvia Inês Dallavalle Pádua; Charbel José Chiappetta Jabbour.

Are PMS meeting the measurement needs of BPM? A literature review
...approach in conducting a systematic review of the literature in seeking...
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创建 RSS 花卷

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t,ab(“Business Process*” OR “Process* Manage*” OR “Process* Orientation”) AND (“performance measure*” OR “performance indicator*” OR “performance metric*”) and (ti(review) or ab,ft((systematic* or literature*) near/3 review))
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- First Research

商品报告
浏览全球商品趋势报告:
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- Economist Intelligence Unit (EIU) Industrial Raw Materials
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- Economist Intelligence Unit (EIU) ViewsWire
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- Oxford Economics By Country Industry Forecast
- Oxford Economics Country Economic Forecast

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- Government & Law
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- Business Monitor International (BMI) Industry Reports

Commodity Reports

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- Oxford Economics Country Economic Forecast

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- Economics & Trade
- Environment
- Government & Law
- Social Issues & Policy

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MIT Sloan Management Review; Cambridge

现有最新一期： Spring 2019, Vol. 60 (3)
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引文/摘要收录时间范围： SPR 72 (Vol. 13, no. 3) - present
ISSN： 1532-9194
出版物名称历史： Industrial Management Review, Cambridge (直到 1963);
IMR, Industrial Management Review, Cambridge, Mass. (直到 1970);
语言： English

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此列表目前将最新一期排列在最前面，首先查看最古老的期刊

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2009 - 2000
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3. 检索结果
1. 检索结果 - 多类型学术信息

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2. 检索结果 - 在线浏览

检索结果 - 在线浏览

文摘/索引，全文/全文定位链接，引用，参考文献（检索结果存在差异）
THE ROLE OF PROCESS PERFORMANCE MEASUREMENT IN BPM ADOPTION OUTCOMES IN CROATIA

Vukic, Vesna Bosilj, Glavan, Ljubica Milanovic, Susa, Dalija.

The state-of-the-art literature finds that business process management projects very often fail to fulfill the measurement requirements. The reason lies in the fact that companies understand the need to identify and define process measures, but do not implement the measurement practices. The objective of this paper is to examine the role of process performance measurement in BPM adoption outcomes. To achieve that, the literature in this field is reviewed and the empirical study conducted in Croatian companies are analyzed and discussed. The results of this study, in practical terms, this survey identifies process performance metrics and performance linkage that effectively adopt BPM.
THE ROLE OF PROCESS PERFORMANCE MEASUREMENT IN BPM ADOPTION OUTCOMES IN CROATIA

Vuksic, Vesna Bosij, Glavan, Ljubica Milanovic, Susa, Dalia.
Economic and Business Review for Central and South-Eastern Europe; Ljubljana Vol. 17, Iss. 1, (2015)

ABSTRACT: The state-of-the-art literature finds that business process management projects very often fail to fulfill the measurement and management practices that companies understand the need to identify and define process measures, but do not implement the measurement practices. The objective of this paper is to examine the role of process performance measurement in BPM adoption outcomes. To achieve that, the literature in this field is reviewed and the empirical study conducted in Croatian companies is analyzed and discussed. The results of statistical analysis support the practical terms, this survey identifies process performance metrics and performance linkages as the key factors that enable effective adoption of BPM.
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<td>Process ownership, process performance measurement and firm performance</td>
<td>Vukisc, Vesna Bostj, Glovan, Ljubica Milanovic, Susa, Delfia.</td>
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